

## **Workshop Briefing Pack**

# Developing a Lambeth Housing Standard Delivery Charter



Tuesday 13<sup>th</sup> November 2012

15 Hatfields, Chadwick Court, London SE1 8DG

**Prepared by:**

Nick Joslyn  
4i Solutions Limited  
The Coach House  
Ashmead Mews  
Deptford  
London SE8 4DS  
t: 07976 915486  
e: [nick.joslyn@4isolutions.co.uk](mailto:nick.joslyn@4isolutions.co.uk)  
w: [www.4isolutions.co.uk](http://www.4isolutions.co.uk)

## 1. Introduction and Purpose

Lambeth Council and Lambeth Living have developed the Lambeth Housing Standard (LHS) after extensive consultation with residents – over 5,600 people from across the borough gave their views. The LHS sets out the standard to which Lambeth Council and Lambeth Living will maintain its homes.

Grant from Decent Homes backlog funds and further funding from Lambeth Council means Lambeth Living will invest £450 M in improving residents' homes over the next 5 years.

This workshop will gather together Lambeth Living residents and other key stakeholders to debate, shape and create a Lambeth Housing Standard Delivery Charter which will support this extensive and far reaching programme of improvements.

## 2. Who is Attending

The following people have been invited to attend and participate in the workshop:

- Residents from homes managed by Lambeth Living
- Officers from Lambeth Living & Lambeth Council
- Representatives from the 14 main Partner Contractors & Consultants who will delivering the works programme
- Local Councillors
- Representatives from Lambeth Living's board
- Independent facilitators from 4i Solutions



### 3. Workshop Objectives

The workshops objectives are as follows:

- To develop a Lambeth Housing Standard Delivery Charter to support delivery of the programme
- To take a structured approach to involving residents and other key stakeholders
- To build momentum and raise awareness of the programme
- To identify individual's fears & concerns surrounding the programme
- To develop simple action plans to address these fears & concerns

### 4. About the Workshop

The day will commence at 9.00 am with tea/coffee, with the workshop beginning at 9.30 am and closing at no later than 4.30 pm.

Refreshments and lunch will be provided during the day and please feel free to dress informally for the workshop.



## 5. Workshop Agenda

time	description	who
<b>9.00</b>	<b>Arrival plus tea /coffee</b>	
9.30	Introduction to the workshop	4i Solutions
▶	Welcome from Lambeth Living & Key Messages	Lambeth Living
▶	Informal introductions for attendees	All
▶	Background and context – Lambeth Housing Standard, the Works Programme and our delivery Partners	Lambeth Living
▶	Using our experiences to capture lessons learnt and shape the future	All
<b>11.00</b>	<b>Tea /coffee break</b>	
<b>11.30</b>	Partner Presentations One & Two	Mears/Apollo
▶	What do we want from the works programme - our individual objectives	All
▶	Creating a Lambeth Housing Standard Delivery Charter from our individual objectives	All
▶	Partner Presentation Three	OCO
<b>1.00</b>	<b>Lunch</b>	
<b>1.45</b>	Post lunch recap	All
▶	Partner Presentations Four & Five	Mitie/T Brown
▶	What are our "fears & concerns" around meeting the Lambeth Housing Standard Delivery Charter?	All
▶	Prioritising our "fears & concerns" for the project?	All
▶	Action planning to address our "fears & concerns"	All
<b>3.00</b>	<b>Tea /coffee break</b>	
▶	Feeding back action plans	All
▶	Review workshop and closing comments	All
<b>4.30</b>	<b>Close</b>	


## 6. Workshop Location & Directions






### 15Hatfields

Conferences and Events




**By train**

To mainline stations **Waterloo, Waterloo East** and **Blackfriars**.



**By underground**

**Waterloo** station served by **Northern, Bakerloo** and **Jubilee** lines. **Southwark** station served by **Jubilee** line. **Blackfriars** served by **Circle** and **District** lines.




**On foot**

**From Waterloo station:** Locate **IMAX cinema** roundabout outside of the station leaving from exit 4 Tenison Way. Take **Stamford St** (eastbound) exit off the roundabout, walk for approximately 200m until you reach **Hatfields** (fourth turning), turn right and we are the second building on your left.


**From Southwark Station:** Turn right out of the main station onto **The Cut** and take the second right turning into **Hatfields**. We are number 15 at the top of the road on your right.

**From Blackfriars station:** Follow the exit signs towards the **Southbank Centre** then pass under the bridge and turn left up the stairs by **Doggets** pub. Walk down Blackfriars Road and take the second right down **Stamford St**. **Hatfields** is the second road on your left and we are number 15, the second building on your left.



**By bus**

The following bus routes stop on **Blackfriars Bridge**: 45, 63, 100  
The following bus routes stop on **Stamford Street**: 381, RV1 (towards London Bridge, for Covent Garden RV1 use Upper Ground stop) A large number of routes stop on Waterloo Road or just by **Waterloo** station.



**By bike**

An onsite secure bicycle rack is available on first-come-first-serve basis. If you wish to pre-book this facility please email [reception@cleh.org](mailto:reception@cleh.org) or call the main switchboard on 0207 928 6006.

Barclays Cycle Hire docking station located on Stamford St outside Kings Reach building and also directly outside Southwark Underground station.

15Hatfields, Chadwick Court, London, SE1 8DJ  
020 7827 5920 | [info@15hatfields.com](mailto:info@15hatfields.com) | [www.15hatfields.com](http://www.15hatfields.com)

inspire • impart • innovate • improve

